



## THINGS IN COMMON

- PEOPLE- concerned citizens
- PROBLEMS- basic urban services- water and wastewater, solid waste; protected areas; endangered species; fisheries; etc.
- PROJECTS- taking steps towards solving the problems, and...

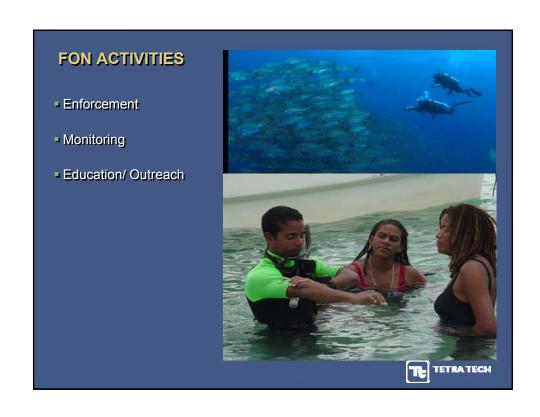














## **SEVEN LESSONS LEARNED (usually the hard way)**

- 1. Identify the right people
- 2. Use local media
- 3. Build trust
- 4. Build consensus
- 5. Continuity is key
- 6. Keep message clear & simple
- 7. Keep expectations realistic (and have a backup plan)!



## **LESSON 1: IDENTIFY** THE RIGHT PEOPLE

- Village council, water board, PTA, youth groups, educators, village elders, etc.
- The loudest person is not necessarily the right one!
- Be inclusive.



